

## General terms and conditions

Terms of cancellation in accordance with hotelleriesuisse policy:

### Winter\*

Cancellations at least 7 days prior to arrival are accepted at no charge

Cancellations 6–0 days prior to arrival 50% of the total price

### Summer

Cancellations at least 7 days prior to arrival are accepted at no charge

Cancellations 6–0 days prior to arrival 50% of the total price

**We recommend that our guests purchase trip cancellation insurance.**

### Early Booking Rate / Non Refundable Rate

A cancellation/change is not possible, deposit of 100% is not refundable.

\*Individual guests in the period from 24 December 2020 to 02 January 2021 as well as group guests (a group is defined as guests with more than 10 rooms, even if they are reservations that have been confirmed individually)

Until 30 days before arrival we accept without cost

Cancellations 29 - 14 days before arrival 50% of the total price

Cancellations 13 - 00 days before arrival 100% of the total price

